



Godrej Appliances Ltd.

Godrej Appliances Ltd.
Pimpri-Chinchwad, Maharashtra
Mumbai - 400 073
Tel: 517 3131/3141
Fax: 517 2234 (Purchase)
517 1155 (Materials)
517 3151 (Plant-10)
517 2233 (Plant-11)

Visit us at www.godrejappliances.com

Customer Service, Plant-11.

RH.RUX.4930

05.05.2001

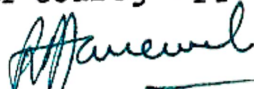
Dr. Surendra Kataria
Post Box No.20
Sikar (Raj.)

Dear Sir,

Your letter of 29.4.2001 regarding your
requirement of Operating Instructions in Hindi.

We note from your letter that you are very much pained for not having the Operating Instruction leaflets on our products in Hindi language. Majority of the consumers in the country using the appliances are able to make out the pictorial depicts of operations in the leaflets and Operating Instruction Booklets. Hence, we feel that to come out with an Hindi version of Operating Booklet is not merited. However, we shall definitely keep this in mind and if feasible at a later date in future definitely take steps for Hindi publication of product literature and operating instructions.

Yours faithfully,
For Godrej Appliances Ltd.,


(R. Havewala)

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