

Subject: Suggestion for NHAI

From: Surendra Kataria<skkataria64@rediffmail.com> on Wed, 11 Nov 2020 06:06:16
To: <coord1-cvc@nic.in>

CVC asked for suggestions
Vijay Karia
11/11/2020

Sir,

I need to give some suggestions for Toll plazas -

1. Many of Central and State Govt, employees show their I card for seeking concession at toll plazas and I have observed hot discussions there due to no listing of their organization in concession list of NHAI. In such situations the queue becomes long and the NHAI employees are pressurized unnecessarily. Kindly take a picture of such vehicles with photocopy of shown and undue I. cards and send it to the concerned employer of the employee. The concerned employer will ask that in which capacity the employee demanded concession at toll plaza.
2. Many of times the RFID machines or equipment do not work properly and show as 'black listed' fastag of a vehicle. It is highly objectionable . Also they say to vehicles 'come forward- go back' etc in a congested queue. Kindly ensure penalty to those toll plaza companies who did not install a good equipment or do not have enough counters.
3. Also instruct State govt to install RFID/fastag machines at State highways.

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