

rediffmail

Mailbox of skkataria64

P-10

Subject: suggestions

From: Surendra Kataria <skkataria64@rediffmail.com> on Wed, 06 Aug 2025 11:34:04

To: <customercare@jaipurmetrorail.in>, <jgmadm@jaipurmetrorail.in>

Date- 6-8-25

Chairman and Managing Director
Jaipur Metro Rail Corporation Ltd

Sub.-Suggestions

Sir,
Here are few suggestions-

1. Yesterday I noticed at Sindhi camp bus stand that many old and youth persons were asking about mero station. This problem is arising due to wrong display of name of your railway station. It is displayed as - "Abhi Bus Sindhi Camp" and metro name is not clearly visible. On a bus stand everybody can get confused that it is about some buses. How can you make or allow such type of advertisements, where your own actual identity is lost?
2. Please write or display on map the nearby colonies or major destinations on each gates (1 and 2) of every metro station.
3. Earlier there was a good facility provided by you to the public by mentioning number of pillars on each pillar and people used to identify their shop destinations or colony turns. Now you have painted these pillar-numbers. Kindly mention number of each pillar at the top and all four sides. Everyone is not using GPS, so it is our duty to make trips easy of each tourist and layman.
4. Most of toilets of JMC are broken and dirty . Please ensure cleanliness. Jaipur is a major tourist city.

Regards
surendra kataria